KELLY RAINES

DIGITAL STRATEGIST & UX/UI DESIGNER

kellyeraines.com



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EXPERIENCE

UX Strategy Lead - Mode

Aug 2020 to Present, Remote

Collaborate closely with cross-functional teams to analyze user behavior data and feedback, identifying opportunities for improvement and integrating insights into end-to-end design solutions, encompassing market research, wireframing, user flows, and technical specifications.

Digital Project Manager II - Whereoware

Oct 2018 to July 2020, Washington, D.C.

Digital Project Manager I - Whereoware

Feb 2016 to Mar 2018, Washington, D.C.

Oversee end-to-end management of B2C & B2B E-Commerce website builds, ensuring adherence to time, scope, and budget constraints. Additional responsibilities include: account strategy, requirements gathering, wireframing, CMS admin documentation, + systems integration diagrams, and creation of data specification documentation.

Integrated Project Manager - Wunderman

Thompson Health

Mar 2018 to Sep 2019, Washington, D.C.

Manage an array of project types including: websites, application design, print production, HTML5 + rich media advertisements, email marketing CRM campaigns, content strategy, and more.

EDUCATION -

UX Design Bootcamp @ George Washington University September 2020

English @ University of Maryland, College Park May 2015

DESIGN SKILLS —

User + Market Research Usability Testing Data Analysis User Flows + Personas Wireframes + Prototypes Web + Mobile Design App Design Interaction Design System Design Data Specifications

TOOLKIT —

Figma Sketch Adobe CC Invision InDesign HTML + CSS Principle Keynote Google Analytics

SOFT SKILLS -

Client Interviewing Requirements Gathering Presenting + Storytelling Workshop Facilitation Project Management Resource Management Business Planning